

Customer Service Oriented. Analytical and creative.  
Comfortable learning new technical skills. Team player, resourceful, and resilient.

## VOLUNTEER WORK

**Lighthouse Point Library, FL**

**2002 - Present**

Spanish Teaching

Website Development

Front Desk Patron Services.

## LANGUAGES

**Fluent:** English, Spanish, Italian

**Beginner:** German

## AFFILIATIONS

American Library Association ALA

## PERSONAL INTEREST

Painting and Drawing

www.amelii.com

## EDUCATION

**2020 - Present** Florida Atlantic University

PhD Comparative Studies | Language and Literature

**2020**

Galileo University Online

E-Learning Micro Masters on Instructional Design

**2019-2020**

University of Michigan - Online

Public Library Management Professional Certificate

**2017 - 2019**

University of South Florida - Tampa, FL.

Masters in Library and Information Science.

**2014 - 2017**

Florida Atlantic University - Boca Raton, FL.

**Major:** Interdisciplinary Studies Arts and Humanities.

**Minor:** Studio Art: Painting.

**1982-1987**

Simón Bolívar University - Caracas, Venezuela

Chemistry.

## CERTIFICATIONS

**2020**

Behavioral Health Technician

**2019**

CompTIA A+

Global Skill Certification - Computer Technician.

**2016**

Digital Marketing Certificate

Florida Atlantic University

## WORK EXPERIENCE

**2017 - Present** Southeast Florida Library Information Network.

SEFLIN - Boca Raton, FL.

Manager - Communications & Technology.

- Graphic design
- Website development.
- Marketing and Communications.
- Social Media
- Technical Liaison - Third party providers.
- Customer Support - Self-paced training liaison.
- CRM and Database Management.

**1996 - 2017**

Amphion Communications.

Pompano Beach, FL.

Founder/Owner - Website Development.

- Web and Print Graphic Design
- Video Production using Adobe Creative Cloud
- Publicity and Digital Marketing
- Search Engine Optimization (SEO)
- English and Spanish translations.